

*Remarks on the retirement of Rick Lugg, June 22, 2018*  
Matthew Revitt, Bob Kieft

On June 22, 2018, at its meeting in New Orleans, the PAN Forum recognized the contributions of Rick Lugg and Lizanne Payne to the shared print community.

*Rick Lugg*

Rick Lugg, Executive Director of OCLC Sustainable Collection Services, and the team at SCS have been instrumental in the success of so many of the monograph programs featured at PAN. Everyone who has been their client has learned a lot from working with Rick and from reading his blog posts or attending events he's organized. SCS helped to lay the conceptual and procedural groundwork for shared monograph projects across North America, helped individual libraries and consortia understand the composition and use of their collections in multiple contexts, and, perhaps most important, through the consulting and project management dimensions of his work, provided hand-holding, group therapy, and negotiating expertise that saw consortia through the sometimes difficult process of building agreement on their projects.

At a time when vendors and corporations solemnly invoke the ideal of "partnership" to describe the relationship they wish to have with clients and customers, and in fact mean little more than "buy my product at the price I specify and I will make a reasonable attempt to return all calls and messages within 10 business days," Rick and his SCS bandmates have been true partners with libraries in designing and developing a product that helps customers and the library community gather and use data as well as conceptualize the problems the data are meant to address.

He and Ruth Fisher, who also retired earlier this year from SCS, are looking forward to spending more time on their music and with the grandchildren. Thanks, Rick. We wish you well!