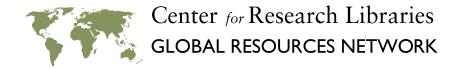


# Perpetual Access: Myth and Reality

CRL webinar – 20 January 2016



#### What is perpetuity?

#### **Definitions of "Perpetual"**

Lasting for eternity
Lasting for an indefinitely long time
In effect or having tenure for an unlimited duration
Continuing without interruption

#### **Synonyms for "Perpetual:**

eternal, everlasting, unceasing, unending, ageless, lasting, permanent, ceaseless, incessant, neverending, unremitting, unceasing, constant, continuous, uninterrupted

From "The Free Online Dictionary"



#### Library content & perpetual access

#### Key components of perpetual access:

Preservation (assuring the medium endures)

Access (assuring that the ways of getting to the content endure)

## Examples of long-lived formats whose access is largely assured:

Manuscripts, books, microform

IF on the right media - properly cared for



#### **Enter Digital**

New medium (~20 years of real life in the wider library and academic communities)

Successful attempts related to long-term digital preservation & access so far are mainly for journals:

National library initiatives (KB, Australia, etc.)

Government services such as PMC

LOCKSS 1999+

Portico 2001+

Scholars Portal 2002+ (Ontario libraries)

Other projects, collaborative and local

We don't yet know how most of these will last over time



#### Risk assessment

#### Less at risk:

Mainstream western journals – increasing number of options and some shared understandings about goals, but coverage still very incomplete

#### More at risk:

Aggregations (collections) of periodicals E-books and aggregations of e-books

#### **Most risk:**

Databases, esp. created by scholars locally Visual, sound, multimedia materials News sources, "grey literature"
Growing rapidly; long-term access barely tackled



#### License definitions

### "Perpetual access" language in licenses goes something like this:

If the agreement is terminated, for whatever reason (trigger events such as ceased subscription, ceased title, ceased publisher), continuing access to material that was licensed will be provided

- (1) in mutually agreed upon archival digital form (DVD, tape, download) or
- (2) ongoing online access through (i) information provider or (ii) third party archive. (iii) also the possibility of local load by licensee



#### License language

#### Is this adequate language?

Is current license language well-intentioned but "hollow?"

Would such language stand up in court?

## Do libraries insist on adequate perpetual access?

We try our best, but we may sign anyhow We say we are unable to pay additional \$\$ for assurances – beyond the high costs we are already incurring for e-resources



#### Other unresolved issues

#### Perfect vs. good enough

Migrate content only or functionality? Is it an integral part of the content?

Details such as completeness, accuracy

#### Cost?

Not fully known and not cheap

Born digital, free online materials, new media (blogs, uTube)

How many e-archives do we need? Many? Few? Standards?

We are not in a good place yet with perpetual access



#### Today's speakers

#### **Scholarly perspective**

James O'Donnell - Professor and University Librarian, Arizona State University

#### Information provider perspective

Kevin Guthrie – President, Ithaka

#### Librarian perspective

Ivy Anderson - Interim Executive Director, California Digital Library



# Perpetual access: a scholar librarian's view

Jim O'Donnell, Arizona State University

#### Scipione Maffei, 1675-1755



Cassiodorus' Summaries of the Epistles, Acts, and Revelation

Florence 1721

# CASSIODORII SENATORIS COMPLEXIONES IN EPISTOLAS ET ACTA APOSTOLORUM ET APOCALYPSIN

E vetustissimis Canonicorum Veronensium membranis nunc primum erutae.

Testissicantur in terra tria mysteria, aqua.

Sanguis, & Spiritus; quae in passione Domini
leguntur impleta: in caelo autem Pater,

& Filius, & Spiritus Sanctus:

& bi tres unus est Deus.

Cass. in Ep. 1. Ioh.



FLORENTIÆ. MDCCXXI.

Ex Typographia Iosephi Manni. Superiorum Permissu.



#### **No Digital Armoires**

Digital information cannot survive that way But beware of thinking in terms of technology

Manuscript survival – dumb luck

**Printing** 

Metadata

Continued societal attention

IT TAKES A LIBRARY



# Perpetual access: a contemporary definition

For as long as we stay in business, we'll keep this around and we'll let you access it on our servers in the way we decide to offer.



#### That's not perpetual

- --The publisher won't be in business forever
- --The form and function of the product now sold will obsolesce quickly: access to obsolete forms will not be meaningfully useful.
- --Many "e-books" now sold to libraries are functionally useless; the best are not very good



#### We've only just begun

- --It's not primarily or exclusively a matter of preservation
- --The *assurance* of preservation depends on a social structure, not a technology
- --And on assurance of continued upgrades, interlinking, metadata improvement, etc. a complex, constant task



#### What I need

- --Confidence in the long-term survival of a comprehensive set of primary and secondary cultural materials.
- --Confidence that my students and their successors will be able to find and use that material.
- --Confidence that the material will be useable in the ways it is now – and in ways we do not now surmise.



#### What is to be done?

- --Address issues of definition, scope, and ambition
- --Define issues of governance and funding for a more consolidated and integrated community of libraries
- --Design and execute pilot projects (including "found pilots") to give credibility and optimism to the common enterprise



# Systemwide Economics of Perpetual Access

Kevin M. Guthrie, Ithaka

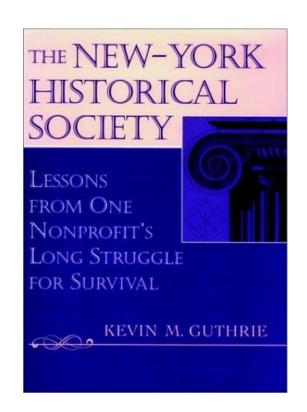


#### A Story

The New-York Historical Society

The Liabilities of Nonprofit Assets

"Don't take the Jaguar"



http://cnx.org/contents/mJTYQAL0@1.1:qjWsQ50y@1/Chapter-Nine-The-Liabilities-o



#### **Print Content**

Access

**Post Cancellation Access** 

Perpetual Access

Preservation – Print Repositories



#### Digital Content

Access

**Post Cancellation Access** 

Perpetual Access

Preservation – Dark Archives



#### No Magic Bullet or System

Things are getting less expensive but that is not the same as there being no costs

Marginal cost versus total cost

Where do you get the money?

For the one-time fixed costs? (Capital)

For the ongoing costs? (Operating)



#### Related Changes

Physical / Virtual

Local / Network

Ownership / Licensing

Capital / Operating



#### **Capital Costs**

Fixed, one-time expenses incurred on the purchase of land, buildings, construction, and equipment used in the production of goods or services.

People understand this concept when it comes to physical facilities. What about when you are talking about access to digital content?

When the capital is computer infrastructure housed 1,000 miles away, and it is in effect divided up over millions of different users, how is it recognized?



#### Paying for perpetual access?

Pay for the service on an ongoing basis

Cross-subsidize with surplus proceeds from one thing to pay for the other

Invest capital that spins off money that pays for the ongoing access (Archival Endowment)



#### **Shared Capital Costs?**

Example: JSTOR Archive Capital Fee

Counter-Example: What about Article Processing Fees for open access articles?



#### Conclusion

"Solutions" to the perpetual access challenge must address the need for resources to pay the costs of keeping materials accessible and then providing access to them

There is a capital component to this long-term financial commitment that must be addressed at the community-wide or system-wide level



# Perpetual access: the library perspective

Ivy Anderson, California Digital Library



#### Back in the early days of licensing...

How straightforward our goals seemed:

- The same content ownership and management rights as for physical collections
- The right to retain, preserve, and provide access to content in perpetuity



## Online perpetuality: A bundle of rights

#### Perpetual access

- From the online provider
- From a third party if the provider no longer makes it available
  - Perpetual is a long time many providers are now promising 'continuing,' not perpetual, access
- Right to provide access locally if wanted (e.g. via local loading)

#### Archival rights

- Right to archive a copy locally if wanted (and migrate to newer formats over time)
- Provisions for preserving content with a trusted third-party archive of choice



#### OK, so how are we doing?

#### (✓) Ejournals and Ebooks from major providers

- Discrete, static publications can readily be archived
- Standard formats that don't require specialized interfaces (e.g. pdf, pdf/a)
- Third-party archives such as Portico and CLOCKSS know how to handle this material and are (reasonably) well-populated
- · Access in the case of 'trigger events' is fairly well established
- Post-cancellation access may be available (though often sub-optimal)
- Best practices exist for
  - Licensing >> LibLicense Model Agreement
  - Journal transfers between publishers >> TRANSFER Code of Practice
- Continuing access should be at no charge if paying for current content



#### Triggered Journals with Post-Cancellation Access

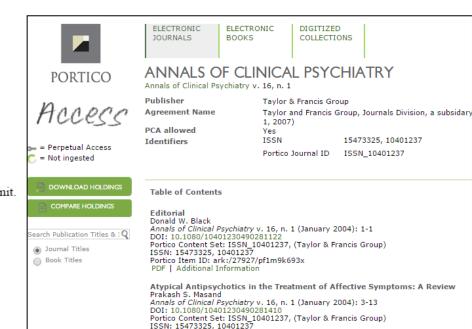
**CLOCKSS** 

#### Annals of Clinical Psychiatry Volume 16 **CLOCKSS Manifest Page**

- Volume 16 Issue 1
- Volume 16 Issue 2



#### **PORTICO**



Portico Item ID: ark:/27927/pf1m9k68zc

PDF | Additional Information



#### But -

#### (✓)Ejournals and Ebooks from major providers

- There are gaps in archived holdings
- Third-party post-cancellation access is more established for journals than for ebooks
- Uncertainty about fees post-cancellation
  - Modest maintenance fees are to be expected if a current subscription ceases
- Content does still disappear unpredictably
- And this is the easy stuff!



## Preservation coverage of the scholarly ejournal literature

#### 2013 ALPSP survey:

 Nearly a fifth (18%) of small publishers did not have any archival arrangements for their content

| Current Journals                              | Publishers | Journals | %   |
|---|------------|----------|-----|
| All publishers / journals*                    | 5000       | 34,550   |     |
| Scholarly - English only*                     |            | 28,100   |     |
| Journals in JCR                               | 650        | 11,550   |     |
| Portico - all journal titles (incl. archival) | 343        | 23,641   |     |
| Portico - current journals only (estimated)   |            | ~16,000  | 46% |
| CLOCKSS***                                    |            | 16,060   | 46% |

<sup>\* 5000</sup> publisher count from Scopus; journal counts from Ulrichs (2015 STM Report)

<sup>\*\*</sup> Journals represented in JCR (2015 STM Report)

<sup>\*\*\*</sup>Currency assumed



#### Committed Content may not yet be deposited



71% Journals Preserved

1,794,465 out of the 2,521,070 journal issues committed are preserved in Portico.

UC Audit: only 50% of the issues to which UC currently has access via the publishers' sites were actually deposited

59% Books Preserved

378,612 out of 636,953 committed books are preserved in Portico.

82% Digitized Primary Source Collections Preserved

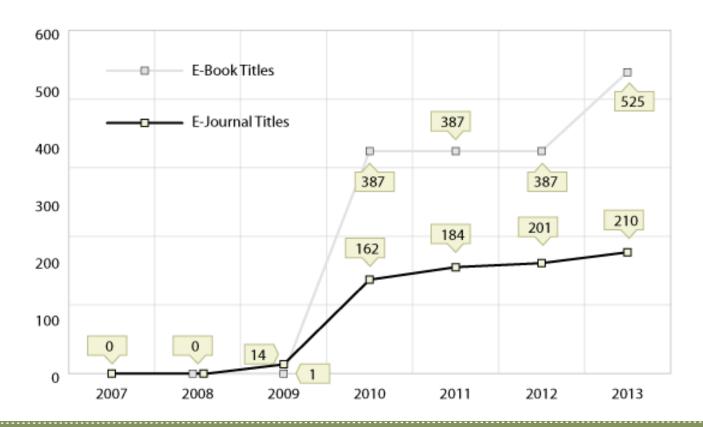
115 out of 140 committed collections are preserved in Portico.

As of 12-Jan-2016



## Perpetual Access Claims in Portico

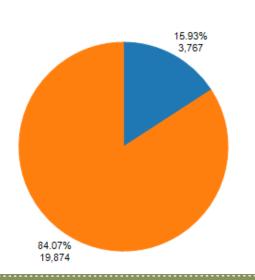
Number of perpetual access claims by year



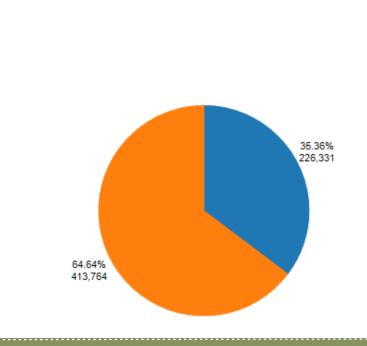


### **Portico Post-Cancellation Access**

### Journals that allow PCA claims









## Center for Research Libraries GLOBAL RESOURCES NETWORK



### **The Keepers Registry**

Supporting long-term access to journal content

Home | Journals | Publishers | Archiving Agencies | Member Services | FAQ | About | Help

### About The Keepers Registry

- ♣ Introduction
- ◆ Terms and Conditions of Use
- Contact details
- ♣ Acknowledgements

A useful tool for monitoring global archive status for ejournals

Portal

#### Introduction

The Keepers Registry acts as a global monitor on the archiving arrangements for electronic journals.

| 2. | African journal of ecology | 1365-2028 (Online);<br>0141-6707 (Print) | John Wiley &<br>Sons, Inc.  | Archived: v. 4, 21, 35-36, 44-45, 47-53(present)   | CLOCKSS<br>Archive |
|----|----------------------------|--|-----------------------------|--|--------------------|
|    |                            |  | Blackwell<br>Publishing Ltd | Archived: v. 44-45   | e-Depot            |
|    |                            |  | John Wiley &<br>Sons, Inc.  | Archived: 1966 - v. 4 , 1983 - v. 21 , 1998 - v. 36 , 2006 - v. 44 , 2012 - v. 50 , 2013 - v. 51 , 2014 - v. 52 , 2015 - v. 53 | Portico            |
|    |                            |  | Wiley                       | Archived: v. 1-53  | Scholars           |



### Some positive stories

### K-Theory

 Portico actively worked to resolve a journal rights dispute that was preventing triggered access

### CDL local post-cancellation access to ebooks

- Two publishers with which we terminated licenses
- Each was very cooperative in providing ebook copies and metadata for local loading
  - In one case, continued access would have been possible on the vendor platform, but at very high ongoing cost
  - Compare with "Cost of Keeping a Book" (Courant / Nielsen)
    - \$1.00-\$4.25 annually for print
    - \$0.15 \$0.40 for electronic (via HathiTrust) (storage costs only)



# How are we doing with other content?

### One-time purchase products

- Licenses may provide for archival copies of content on request, but content formats may be variable and difficult to archive locally
- Custom interfaces may be integral to the value of the product
  - cost to provide alternative access may be significant (or may not even be possible without significant degradation)
- Content changes hands less frequently, but business continuity is a major long-term risk
- Few third-party archiving arrangements exist to guard against business failure
- Maintenance fees cover ongoing access, but the magnitude of these fees
  when many products are licensed from a given provider can be a source of
  contention desirable to cap fees when they reach a certain level



# How are we doing with other content?

- ➤ Integrating Resources: Encyclopedias, I&A databases...
- Challenging to obtain perpetual or archival rights due to continuous updating
- Archival copies would have to be periodic snapshots (e or print?)
  - More common in the CD-ROM era than it is today
- Custom interfaces may be integral to the value of some products
- Few if any third-party archiving arrangements exist to guard against business failure
- Ongoing subscriptions as only means for continuing access



# How are we doing with other content?

Non-vended content: Web archives, born digital, locally-digitized material...

- Rely on both local and cooperative, community-driven solutions
- Institutional / consortial repositories
- Meta-archive
- DPN (Digital Preservation Network)
- HathiTrust
- Internet Archive
- ...



### Strategies

- Be insistent about perpetual rights license language for vended content
  - We continue to negotiate these provisions anew year after year
- LibLicense Model Agreement is a good model



### LibLicense Model Agreement

http://liblicense.crl.edu/licensing-information/model-license/

- 8.1 **Perpetual License**. Notwithstanding anything else in the Agreement, Licensor grants to Licensee a nonexclusive, royalty-free, perpetual license to use any Licensed Materials that were **[accessible** or **subscribed to]** during the term of this Agreement. Such use shall be in accordance with the provisions of this Agreement, which provisions shall survive any termination of this Agreement. The means by which Licensee shall have access to such Licensed Materials shall be in a manner and form substantially equivalent to the means by which access is provided under this Agreement. If the Licensor's means of access is not available, the Licensee may provide substantially equivalent access to the Licensed Materials in accordance with Sections 8.2 and 8.3, below.
- 8.2 Archival Copy. Licensor shall provide to Licensee upon request, or Licensee may create, one (1) copy of the entire set of Licensed Materials to be maintained as an archival copy. The archival copy from the Licensor shall be provided without any DRM in a mutually agreeable medium suitable to the content, and any fees for provision of copies will be on a time and materials basis only.

In the event the Licensor discontinues or suspends selling or licensing the Licensed Materials, the Licensee may use such archived Licensed Materials under the same terms as this Agreement. If Licensee has a backup copy of the Licensed Materials as defined in Section 3.2(1) *Backup Copy*, the backup copy may be used as an archival copy.

8.3 Third Party Archiving Services. Licensor and Licensee acknowledge that either party may engage the services of third-party trusted archives and/or participate in collaborative archiving endeavors to exercise Licensee's rights under this section of the Agreement. Licensor agrees to cooperate with such archiving entities and/or initiatives



### Strategies

- Advocate with providers for your 3<sup>rd</sup>-party archiving and post-cancellation access solutions of choice – make this part of your negotiation discussions
- Pursue solutions when problems arise
  - Collaboratively load content not archived elsewhere for post-cancellation access? - not every library will have the ability to mount orphaned content locally
- Monitor archiving status of licensed content
- Newer / more problematic formats we have ignored these for too long and need to explore new solutions
- Pursue local and collaborative archiving solutions for non-vended content



We have many issues before us, and many new opportunities for collaborative action:

Let's Get to Work!



### Questions & comments

Please join us for a discussion with our presenters. Submit your questions and comments in the chat box.



### **Upcoming CRL events**

Collections Forum: @Risk—Stewardship, Due Diligence, and the Future of Print April 14-15, Chicago

Following CRL's annual Council of Voting Members meeting in Chicago; this Forum is open to all staff from CRL libraries. CRL's print archiving analysis data and presentations by leaders in the field will provide the basis for blueprinting a North American cooperative agenda on collections and preservation.

Visit www.crl.edu/events to register



### For More Information

- Fill out our follow-up survey at <u>http://www.surveymonkey.com/r/CRLWebinarFollowup</u>
- This presentation will soon be available on our YouTube channel: <a href="https://www.youtube.com/crldotedu">www.youtube.com/crldotedu</a>
- Visit the CRL website <u>www.crl.edu</u>
- Sign up for CRL Connect: www.crl.edu/connect
- Find CRL on Facebook and Twitter