

**Wednesday, March 6, 2024**

Dear CRL Global Collections Stakeholders –

Greetings from CRL and Chicago!

I am getting this message out a bit later than usual, as today was my first time attending the CRL Board of Directors meeting (a full afternoon). I appreciate the Board's thoughtfulness, passion, and strong leadership of the organization. During my brief slot on their full agenda, I was able to report on my engagement plan and share some of the concerns that have come out of our discussions. They will convene next during the CRL Annual Meeting in April.

Regarding meetings, I send my apologies to the members of SEAM. Last week I forgot to include them on my list of scheduled engagements, but I will be attending their upcoming annual meeting on March 13.

Since my previous update, I have continued to reach out and make connections; to have personal conversations with as many of you as I can. I still have many formal appointment requests to send, and I appreciate your patience. In our meetings I am hearing loud and clear that folks are not opposed to change and have ideas about what the future of CRL might look like. I continue to enjoy our conversations, whether in office hours or other groups, and I look forward to engaging with more of you in the weeks ahead.

My open office hours continue to be a successful vehicle to share ideas and offer a great deal of flexibility. I had a particularly robust discussion that led me to create an [FAQ](#) for the landing page of the Strengthening Global Collections initiative. In addition to the FAQ, the landing page for [Strengthening CRL Global Collections](#) has been updated with links to my Office Hours and to an archive of my weekly messages.

- Kevin