# WP company LLC- Accessibility Conformance Report WCAG 2.2 and Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: The Washington Post Site

Report Date: August 29, 2024

**Product Description:** The Washington Post Site provides access to The Washington Post Content via Web Browsers such as Chrome, Firefox, Safari, and more.

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Notes: N/A

**Evaluation Methods Used:** Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. Level Access (AA) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- NVDA/Chrome
- ZoomText



# **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes



#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

### WCAG 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.



**Table 1: Success Criteria, Level A** 

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: Most non-text content presented to the user in the product has text alternatives that serve the equivalent purpose.</li> <li>Exceptions include: <ul> <li>There are decorative images like "Headline", "Undefined photo", with textual equivalents on the pages "Article with video", "Interactive Article", "Article with live updates", "Recipe details page", "Manage Account", "Keyword".</li> <li>Graph with insufficient descriptive textual equivalent such as "U.S. Customs and Border Protection data. Updated monthly" on the page "Interactive Article".</li> <li>Images with insufficient descriptive textual equivalent such as "From the Washington Post", "The 7", on the pages "Newsletters and Email Alerts Preview", "Keyword".</li> <li>Images without meaningful descriptive textual equivalent such as "Checkmark icons", on the page "Manage Account".</li> <li>Visually hidden content not hidden from all users such as "Measuring cup", "Time Icon", on the pages "Recipe details page", "City Guide" &amp; "My Post (Topics + Saved Stories)".</li> </ul> </li> </ul>
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to:		Web: In most instances, the product does not provide alternatives that present equivalent information for prerecorded audio-only or video-only media.
Revised Section 508	Web: Does Not Support	Exceptions include:
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		<ul> <li>There is audio-only content without a transcript on the pages.</li> <li>There is video-only content without a transcript, audio file, or non-animated textual representation on the pages.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The product provides captions for prerecorded synchronized media (video with audio).
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	Web: In most instances, the product provides appropriate audio descriptions or a media alternative for prerecorded video media.  Exception includes:  There are prerecorded videos with audio that do not have audio descriptions on the pages "Homepage", "Homepage continued" & "Interactive Article".



Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text.</li> <li>Exceptions include: <ul> <li>The canvas map does not provide sufficient information such as "The Long Path from China to California" on the page "Interactive Article".</li> <li>There are form elements with visual labels that are not programmatically associated with the controls on the pages "Recipe details page", "Comics", "Subscription Payment", "Daily Crossword".</li> <li>There are "The Week's Games" table headers that are not associated with their corresponding data cells on the page "Keyword".</li> <li>There is content that functions as a heading but does not use heading markup on the pages "Homepage", "Search Results page", "City Guide", "Manage Account".</li> <li>There are inline errors that are not programmatically associated with their corresponding fields on the pages "Sign In/Sign Up", "Subscription Payment", "Manage Account".</li> <li>There is content that appears as a list but does not use list markup on the page "Homepage", "Main Category page", "City Guide", "Newsletters and Email Alerts Preview".</li> </ul> </li> </ul>
1.3.2 Meaningful Sequence (Level A)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.</li> <li>Exception includes:</li> <li>The reading order is incorrect for elements like "Newsletters", "Newsletters Sundays and its content", "Newsletter Thursdays and its content", on the "Main Category page" &amp; "Manage Account".</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, instructions in the product do not rely solely on sensory characteristics such as shape, size, visual location, or sound.</li> <li>Exception includes:</li> <li>The instructions on "Search and browse sections" and "News alerts" understand content rely only on sensory characteristics such as shape on the page "Header + Navigation".</li> </ul>
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response.</li> <li>Exceptions include:</li> <li>The user is unable to distinguish the link text "washingtonpost.com" within a paragraph from the surrounding text on the Footer section and the page "On the Record".</li> <li>Color alone is used to indicate error messages that appear after submitting empty form fields on the pages "Sign In/Sign Up", "Subscription Payment", "Newsletters and Email Alerts Preview" &amp; "Paywall".</li> <li>The color alone is used to indicate the selected date information on the page "Comics".</li> </ul>
1.4.2 Audio Control (Level A)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The product does not include audio that plays automatically for more than 3 seconds.



Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator.</li> <li>Exceptions include:</li> <li>There are interactive slider controls that cannot be navigated and operated with the keyboard on the pages "Homepage continued", "Main Category page", "Podcast + Transcript".</li> <li>There is a "Skip to Star rating" link that cannot be navigated to and operated with the keyboard on the page "Recipe details page".</li> <li>Elements are not reachable with the keyboard such as "Play on a smart speaker", "Remove stories", on the pages "Podcast + Transcript", "My Post (Topics + Saved Stories)", "Daily Crossword".</li> <li>There is a "Calendar" control that cannot be navigated to and operated with the keyboard on the page "Comics".</li> <li>There is a "Crosswords" control that cannot be navigated to and operated with the keyboard on the page "Keyword".</li> </ul>
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard and/or advises users of any non-standard methods required to do so.</li> <li>Exceptions include: <ul> <li>When ESC is pressed, focus is moved to the "PuzzleMe" link, and focus cannot be moved away from this link on the page "Daily Crossword".</li> <li>Once keyboard focus is within the sudoku grid, there is no way to move focus out of the grid on the page "Sudoku".</li> </ul> </li> </ul>
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: The product does not use character key shortcuts.



Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The product does not contain time-limited or time-dependent content.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product allows users to pause, stop, or hide moving, blinking, scrolling or auto-updating content.</li> <li>Exception includes:</li> <li>There is content that plays or moves automatically without a clear mechanism to pause or stop it on the page "Interactive Article".</li> </ul>
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The product does not contain flashing content.
<ul> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	Web: The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.



Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: Most pages of the product provide titles that adequately describe their topic or purpose.</li> <li>Exception includes:</li> <li>The page title " My Post - The Washington Post" is not descriptive of the content present on the " Manage Account" page.</li> </ul>
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order.</li> <li>Exceptions include:</li> <li>There is a non-interactive <div> element section that receives keyboard focus due to the presence of the "tabindex="0" attribute on the pages "Homepage continued", "Article with live updates", "Recipes Category + Filters".</div></li> <li>There are menu buttons such as "Sections Navigation" that do not receive focus when they appear on the page "Header + Navigation".</li> <li>The focus order is illogical for elements on the pages "Homepage", "Main Category page", "Manage Account", "On the Record".</li> <li>There are dialogs that do not receive focus when they appear on the pages "Homepage continued", "Article with video", "Main Category page" &amp; "Daily Crossword".</li> <li>After activating a load more control, the focus does not move to the newly revealed content on the pages "Search Results page", "Podcast + Transcript", "City Guide".</li> <li>After closing the "Filter" dialog, focus does not return to the element that opened the dialog on the page "Recipes Category + Filters".</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context.</li> <li>Exceptions include: <ul> <li>Links with insufficiently descriptive accessible names such as "White House touts drop in border crossings to counter GOP crime focus July 17, 2024" on the pages "Interactive Article", "Manage Account" &amp; "Newsletters and Email Alerts Preview".</li> <li>There is a "Post Reports" logo link with an insufficient accessible name on the page "Podcast + Transcript".</li> <li>Link is without an accessible name such as "By the Way", "Previous", "Next" on the pages "City Guide", "Comics", "Newsletters and Email Alerts Preview".</li> <li>There are identical links with non-descriptive accessible names on the pages "City Guide", "Reporter Bio".</li> </ul> </li> </ul>
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: The product does not require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	<ul> <li>Web: In most instances, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.</li> <li>Exception includes:</li> <li>There is a control with accessible name that does not include the text of its visual label on the pages "Interactive Article", "Article Comments" &amp; "Recipe details page".</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	Web: In most instances, the functionality in the product triggered by device or user motion can also be operated by conventional user interface components.  Exception includes:  There is no way to activate the functionality without scanning the QR code with a mobile device on the page "Manage Account".
3.1.1 Language of Page (Level A)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: The default human language used on pages across the product cannot be programmatically determined.</li> <li>Example includes:</li> <li>The lang attribute is missing or its value is incorrect which is present inside the <iframe> element on the page "Keyword".</iframe></li> </ul>
3.2.1 On Focus (Level A)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product ensures that interface components do not initiate a change of context when receiving focus.</li> <li>Exception includes:</li> <li>There are elements like "Politics. Opinions", "Style" that trigger a focus or context change as soon as they receive focus on the page "Header + Navigation".</li> </ul>
3.2.2 On Input (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link unless the user has been advised of this behavior before use.
3.2.6 Consistent Help (Level A 2.2 only)  Revised Section 508 – Does not apply	Web: Supports	Web: Help mechanisms occur in the same order relative to other page content in the product.



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input.</li> <li>Exceptions include:</li> <li>There is no text explaining that asterisks indicate required fields on the "Newsletters and Email Alerts Preview" page.</li> <li>There are form fields without persistent visual labels on the page "On the Record".</li> </ul>
3.3.7 Redundant Entry (Level A 2.2 only) Revised Section 508 – Does not apply	Web: Supports	Web: The product does not request redundant user-entered information in multi-step processes.
4.1.1 Parsing (Level A)  WCAG 2.0 and 2.1 – Always answer 'Supports'  WCAG 2.2 (obsolete and removed) - Does not apply  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Does Not Apply	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.



Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined, and whose state, properties, and value, where applicable, can be programmatically set.</li> <li>Exceptions include:</li> <li>There are buttons without appropriate state information on the page "Header + Navigation".</li> <li>There are buttons without accessible names such as "Minimalize", "Backward 14 sec", "Forward 15 sec" on the pages "Homepage continued", "Article with embedded posts, Actions", "Keyword".</li> <li>There are buttons without appropriate name and state information on the pages "Main Category page", "Article with embedded posts, Actions".</li> <li>Tabs without appropriate role, name and state information on the pages "Article Comments" &amp; "Keyword".</li> <li>There are show/hide controls without appropriate state information on the pages "Manage Account" &amp; "Reporter Bio".</li> <li>There is a "Skip to Star rating" link without appropriate role information on the page "Recipe details page".</li> </ul>



## **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The product provides appropriate audio descriptions for prerecorded synchronized media (video with audio).
1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape unless a specific orientation is essential.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	Web: In most instances, the product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.  Exception includes:  The autocomplete attribute is not implemented for the input fields on the pages "Manage Account", "Regwall".



Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors.</li> <li>Exceptions include: <ul> <li>Element text on focus such as "Reply", on the page "Article with embedded posts, Actions".</li> <li>Element text on hover such as "Editorials", "Columns", on the page "Main Category page", "Recipes Category + Filters", "Comics" &amp; "Keyword".</li> <li>Placeholder text such as "Post a comment" on the page "Article Comments".</li> <li>Text like "You can say that you can feel that", on the pages "Interactive Article", "Subscription Payment".</li> <li>Element text like "U.S. Customs and Border Protection data. Updated monthly", on the page "Interactive Article".</li> <li>Error message text "Please enter a valid email address", on the pages "Newsletters and Email Alerts Preview", "Daily Crossword".</li> </ul> </li> </ul>
1.4.4 Resize text (Level AA)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality.</li> <li>Exceptions include:</li> <li>There is content that disappears on the pages "Footer" &amp; "Recipes Category + Filters".</li> <li>The parameter used is disabling the zoom on the pages "Homepage" &amp; "Main Category page".</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	Web: In most instances, the product uses text instead of images of text, or the images of text can be visually customized to user viewing requirements.  Exception includes:  There is text created with images of text rather than actual text elements styled with CSS on the pages "Article with embedded posts, Actions" & "Comics".
1.4.10 Reflow (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	<ul> <li>Web: In most instances, pages of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions except where scrolling is required for content usage such as tables or diagrams.</li> <li>Exceptions include:</li> <li>There is content that disappears on the footer section.</li> <li>There is content that disappears and requires horizontal scrolling to view on the page "Recipes Category + Filters".</li> <li>There is content that is cut off on the page "Paywall".</li> </ul>
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	<ul> <li>Web: In most instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s).</li> <li>Exceptions include:</li> <li>Active focus outline of the elements "View on X", "X Ads info and privacy" on the pages "Article with embedded posts, Actions".</li> <li>Border outline of the elements such as "Any", "20 mins or less" on the "Recipes Category + Filters", "Recipe details page".</li> <li>Control indicated by icon such as "Previous", "Next" on the page "Comics".</li> <li>Non-text element on the page "Daily Crossword", "Keyword".</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	Web: In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality.  Exception includes:  • There is content that overlaps on the page " Daily Crossword".
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	<ul> <li>Web: In most instances, content triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content.</li> <li>Exception includes:         <ul> <li>There is a "calendar" dialog that appears by using mouse, that obscures other content, and cannot be dismissed without moving focus or the cursor on the page "Comics".</li> </ul> </li> </ul>
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The product provides multiple ways to navigate through pages in the product except where pages are sequential steps in a process.



Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: The product uses headings and labels that describe their topic or purpose in most instances.</li> <li>Exceptions include:</li> <li>The heading level 1 text does not provide a clear description of the content on the "Interactive Article".</li> <li>There are buttons with insufficiently descriptive accessible names on the pages "Article Comments", "Podcast + Transcript", "Manage Account".</li> </ul>
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Web: In most instances, the product provides a visible indication of keyboard focus for elements on each page.</li> <li>Exception includes:</li> <li>Elements without a visible keyboard focus indicator on the pages "Homepage continued", "Main Category page", "City Guide", "Manage Account", "On the Record".</li> </ul>
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Web: Partially Supports	<ul> <li>Web: When most user interface components have keyboard focus, they are, at minimum, partially visible.</li> <li>Exception includes:</li> <li>There is focused element that are fully obscured by other content on the page "Regwall".</li> </ul>
2.5.7 Dragging Movements (Level AA 2.2 only)  Revised Section 508 – Does not apply	Web: Supports	Web: The product does not use dragging movements for interactive functionality.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Web: Partially Supports	Web: The size of the target meets the requirements of this criterion in most instances.  Exception includes:  There are pointer targets that are too small for the Carousel bullets on the page "Comics".



Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: Pages of the product present content in a single language.
3.2.3 Consistent Navigation (Level AA)  Also applies to:  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The product ensures that components with the same functionality are identified consistently across pages of the product.



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	In most instances, input fields in the product that identify input errors also provide suggestions for correcting each error.  Exception includes:  There are error messages that provide no suggestions on how to fix the issue on the page "Regwall".
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: The product does not cause legal commitments, process financial transactions, or modify or delete user-controllable data.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)  Revised Section 508 – Does not apply	Web: Supports	Web: The product provides assistance by allowing users to paste data and by properly applying autocomplete attributes on appropriate input fields to identify the input purpose.



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	<ul> <li>Web: In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus.</li> <li>Exceptions include:</li> <li>There are dynamically changing content areas that do not indicate live regions on the pages "Homepage continued", "Search Results page", "Article with video", "Manage Account".</li> <li>Type-ahead search suggestions are not announced by the screen reader after entering valid input on the page "Search Results page".</li> <li>On activating "Previous and Next Slide" control carousels image thumbnail changes dynamically, but this information is not conveyed to screen reader users on the pages "Podcast + Transcript" &amp; "City Guide".</li> <li>There is error messages displayed but are not announced by the screen reader on the pages Manage Account", "Newsletters and Email Alerts Preview", "Regwall".</li> </ul>



# **Revised Section 508 Report**

Notes:

# **Chapter 3: Functional Performance Criteria** (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in:  1.1.1 Non-text Content 1.2.1 Audio-only and Video-only (Prerecorded) 1.2.3 Audio Description or Media Alternative (Prerecorded) 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.3.3 Sensory Characteristics 1.4.1 Use of Color 2.1.1 Keyboard 2.1.2 No Keyboard Trap 2.4.2 Page Titled 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 3.1.1 Language of Page 3.2.1 On Focus 4.1.2 Name, Role, Value 2.4.6 Headings and Labels



Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in:  1.1.1 Non-text Content 1.2.1 Audio-only and Video-only (Prerecorded) 1.2.3 Audio Description or Media Alternative (Prerecorded) 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.3.3 Sensory Characteristics 1.4.1 Use of Color 2.1.1 Keyboard 2.1.2 No Keyboard Trap 2.4.2 Page Titled 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 3.1.1 Language of Page 3.2.1 On Focus 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value 1.4.3 Contrast (Minimum) 1.4.4 Resize text 1.4.5 Images of Text 2.4.6 Headings and Labels 2.4.7 Focus Visible 3.3.3 Error Suggestion
302.3 Without Perception of Color	Partially Supports	The product's features mostly allow users without perception of color to interact with user interface elements except as disclosed in:  1.4.1 Use of Color 1.4.3 Contrast (Minimum)



Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Partially Supports	The product is mostly usable by people without hearing except as disclosed in:  1.2.1 Audio-only and Video-only (Prerecorded)
302.5 With Limited Hearing	Partially Supports	The product is usable by people with limited hearing except as disclosed in:  1.2.1 Audio-only and Video-only (Prerecorded)
302.6 Without Speech	Supports	The product is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in:  • 2.1.1 Keyboard • 2.1.2 No Keyboard Trap • 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 3.2.1 On Focus • 4.1.2 Name, Role, Value • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 3.3.3 Error Suggestion
302.8 With Limited Reach and Strength	Supports	The product's features allow people with limited reach or strength to interact with the user interface.



Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in:  • 1.2.1 Audio-only and Video-only (Prerecorded) • 1.2.3 Audio Description or Media Alternative (Prerecorded) • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.3.3 Sensory Characteristics • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.2.2 Pause, Stop, Hide • 2.4.2 Page Titled • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 3.1.1 Language of Page • 3.2.1 On Focus • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value • 1.4.5 Images of Text • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 3.3.3 Error Suggestion



## **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – not tested	Documentation listing and explanation of how to use the accessibility and compatibility features was not included in the scope of this evaluation.
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – not tested	Non-electronic documentation formats and other alternate formats usable by individuals with disabilities were not included in the scope of this evaluation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – not tested	ICT support services that include information on the accessibility and compatibility features required by 602.2 were not included in the scope of this evaluation.
603.3 Accommodation of Communication Needs	Applicable – not tested	Direct user support services or referral to a point of contact that accommodates a user with disabilities was not included in the scope of this evaluation.



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