The Center for Research Libraries

Collections and Services:
Maximizing CRL Membership

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CRL Presenters

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CRL Global Resources

254 academic and independent research libraries

United States
Canada
Hong Kong
CRL Global Resources

254 academic and independent research libraries

Supporting advanced research and teaching in the humanities, sciences, and social sciences
CRL Global Resources

254 academic and independent research libraries

Ensuring the availability of primary sources through preservation and acquisition
CRL Global Resources

254 academic and independent research libraries

A shared collection of 5 million books, journals, archives, documents, and newspapers
CRL Global Resources

254 academic and independent research libraries

Communities of interest identifying and sharing information about critical and at-risk source materials
Agenda

• Collection Overview
• Discovering CRL Resources
• CRL’s Vital Collaborations
• How to Borrow
  – ILL policies & practices
• Digital Services
• Outreach Services
  – Liaison & Reference Consultations
• Purchase Programs
• Optimizing your CRL Membership
• Questions & Answers
2nd Floor Stacks
4th Floor Compact Shelving
Journals
Dissertations
Government Documents and Archives
Collaborative Initiatives

AMERICAN PERIODICALS FROM CRL (APCRL)

- Over 300 special interest and general journals from late 19th to early 20th centuries
- Full color, searchable text
- Launched in 2009
- Discount available from ProQuest
- Digital interlibrary loan available for all CRL members
Collaborative Initiatives

WORLD NEWSPAPER ARCHIVE

- Microfilm from CRL and CRL member community
- Member pricing
Collaborative Initiatives

LLMC-Digital

• New undertaking with Law Libraries Microform Consortium (LLMC)
• 20 million pages converted legal and government texts
• Access open to all CRL libraries in FY11
Sending ILL Requests

• CRL accepts requests via:
  - OCLC – ILLiad (symbol: CRL)
  - Fax: 773-955-9732
  - Postal Service
  - General email: asd@crl.edu
CRL’s Affiliations

Partners in resource-sharing:

• Article Reach
• OhioLINK
• Prospector
• Rapid
• Connect NY
• Borrow Direct (coming soon)
• Others as member demand arises
Shipping CRL Materials: Loans

- Loan period
  - 3 months with unlimited renewals.
  - May be recalled for another CRL member.

- UPS 2nd day delivery
Shipping CRL Materials: Copies

CRL sends copies via:

- Ariel
- Odyssey
- Email pdf
- Fax
- Postal Service
CRL’s Shipping and Loan Policies

• 24-hour response time
• Possible delays:
  - citation problem
  - not on shelf
• 90% one-day turnaround time
Demand Purchase Program: Overview

• “You demand, we purchase”
• Archival material
• Newspapers
• Foreign Doctoral Dissertations
Demand Purchase Program: Other Details

• $2,000 limit per patron
• Related CRL Programs
  - Purchase Proposal
  - Shared Purchase
  - Scholars’ Access Program
Demand Purchase Program: Archival Material

• Governments, agencies, etc.
  - U.S. National Archives
  - Great Britain Public Record Office
Demand Purchase Program: Newspapers

- Foreign and Domestic
- If any date owned, will purchase date(s) needed
Demand Purchase Program: Foreign Doctoral Dissertations

- “If not owned please purchase”
- Signed Copyright Declaration
  - Oxford
  - Cambridge
  - Hong Kong
  - Leeds
  - Manchester
- EThOS ([http://ethos.bl.uk/About.do](http://ethos.bl.uk/About.do))
Digital Collections and Services at CRL

• **CRL strategic goal**: providing research and teaching resources in digital format

• **Annual in-house digital conversion**: more than 700,000 pages/ 4,500 items

• **Selection for digital conversion**: two sources
  – Digital delivery (patron loan requests provided in digital format) -- 75%
  – Strategic digitization -- 25%
Digital delivery for scholars
CRL Digital Delivery: What happens when a scholar requests loan of an item?

- Page the item(s)
- Review condition, format, and extent
- Digital delivery possible? Notify member library
- Create digital filename; assign delivery date
CRL Digital Delivery workflow Part II

Scan the item(s) → Create OCR (searchable text), save as PDF file → Mount files on CRL’s server + link from record in OPAC → Send member email with url → Update WorldCat
Strategic Digitization

Identify primary resources for digital conversion – in support of undergraduate instruction or targeted research projects

TOPICS INCLUDE
• Drum magazine
• CCC Camp newspapers
• Theses by notable scientists
Access to CRL Digital Items

1. From CRL Digital Collections Page

2. From ‘Digital Version’ link in catalog

For off-campus access to “Members Restricted” digital items: add CRL to proxy server configuration
Copyright Access & Restrictions

Three categories of accessibility – based on fair use principles

• Open access (public domain)
• Member access (“gray area”)
• Member access restricted (active copyright protection)

– Configure proxy server for Member Access
Digital Access to Copyrighted Items

For source items with active copyright protection: member agrees to use restrictions
CRL Records in Harvard’s Catalog

Full View of Record: FULL CATALOG

Print/Save/Send | Add to List | View List | Last Browse | Back to Results List

Choose format: Full view | Short view | MARC

Record 1 out of 1

Author: Rich, Jessie Pinning
Title: Simple cooking or wholesome food for the farm home / compiled by Jessie P. Rich
Published: Austin, Tex. : University of Texas, 1913.

Locations/Orders: Availability

Location: CRL (C for Research Libs) To obtain materials from CRL, please contact your local interlibrary loan unit. Holdings: Availability

Description: 30 p.; 23 p.
Series: Bulletin / University of Texas; no. 303.
Subject: Cookery
    Fireless cookers
Authors: University of Texas. Division of Extension.
Other Titles: University of Texas bulletin; no. 303
HOLLIS Number: 010442198

SEARCH: FULL CATALOG

Internet
CRL Records in OhioLINK Catalog
Reading Room for Visiting Scholars

- 3 business days advance notice
- Monday-Friday 9:00 a.m.- 2:00 p.m.
Problems? Concerns?
Contact Us

- CRL: 800-621-6044 or 773-955-4545
- Kevin Wilks ext.314, wilks@crl.edu
- Michelle Carver ext.321, carver@crl.edu
- Access Services email, asd@crl.edu
Outreach Services

Work falls into 3 categories:

• Reference Consultation
• Cooperative Collection Development Programs
• Projects with members such as the Undergraduate Research Working Group
Reference Consultation

Outcomes include:
Identifying material of interest to researchers
Ex. – Prof. Sabine Wilke (University of Washington) & German Colonialism
Reference Consultation

Example:
Identifying material for classroom use
• Historical Methods Class at Carnegie Mellon
  – English Language newspapers from Egypt and Lebanon
  – Other English language materials
Reference Consultation

Outcomes also include:

• Identifying pieces needed using guides which can also lead to:
  o Purchasing needed material via one of CRL’s purchasing programs
  o Student interested in Korean Missions

[Image: Presbyterian Church in the U.S.A. Board of Foreign Missions Korea Mission Records 1903-1957]
Cooperative Resource Development

CRL’s three longstanding cooperative programs enable members to offer a broad range of collection resources to patrons while conserving precious acquisition funds for local resources:

- Demand Purchase Program
- Purchase Proposal Program
- Shared Purchase Program

In order to meet the changing needs of scholars, CRL offers a new program on a trial basis: the Scholars’ Access Program.

Each of these programs enables CRL libraries to make new source materials available to researchers at their institutions without incurring the costs of acquiring, cataloging, processing, and storing those materials. CRL’s Member Liaison & Outreach Services Director works with librarians, faculty, and students from member libraries to identify and select materials for addition to the shared CRL collections.

In response to strong interest expressed by members, CRL has provided Electronic Resource Offers (login required) to members who wish to participate.
Purchase Proposal Program

• China & the West: the Maritime Customs Service Archive from the Second Historical Archives of China Nanjing. Parts 1-7. $74,400

• Early Printed Books on Religion from Colonial Spanish America 1543/4 - c.1800. $12,165 list
Shared Purchase Program

Gubernatorial Reports of Russian Imperial Governors 1855-1864. List price $12,113

Lyttelton Times. Christchurch, New Zealand. 1890-1908 $6,000

Sources on Social Welfare. Freie Wohlfahrtspflege $13,725

Xin Wen Bao. $38,649

Zhongguo jin dai Zhong yi yao qi kan hui bian (Parts 1-5) Shanghai Zhong yi yao da xue bian ji; Shanghai ci shu chu ban she. $15,279

Total List cost - $85,766
Electronic Licensing

British Records on the Atlantic World

Foreign Office Files for China 1967-1980: Complete FO 371 and FCO 21 files from The National Archives Kew

India Raj and Empire: Manuscript Collections from the National Library of Scotland.

Sabin Americana

Social Explorer
Purchase Programs & Licensing

- Focus on area in which CRL has traditional strengths
  - Archives
  - Newspapers
  - Social Sciences & Humanities

- Coordinate with other licensing bodies as beneficial

- Integrate licensing activities with the Global Resources Forum

- Separate from Purchase Proposal Ballot
The Undergraduate Research Working Group identifies small, focused collections of primary source material for digitization by CRL to support upper-level undergraduate coursework and instruction. The group also seeks to include unique material held by member libraries that complements the identified themes.

Examples of past collections include:
- Sepoy Mutiny
- World War II and the development of the bomb (The Manhattan Project)
- South and Southeast Asia music and dance materials

**HISTORY**

The group was initially formed as the Liberal Arts Interest Group in the summer of 2007, to work with faculty to identify broad topics and themes for seminars taught at multiple institutions. In 2009, the Undergraduate Research Work Group was renamed to reflect the new constituency, which includes representatives from mid-sized universities as well as liberal arts colleges.

**PARTICIPANTS**

- Grinnell College, Richard Fyffe, chair
- Grinnell College, Rebecca Stuhr
- Athabasca University, Steve Schafer
- Carleton College, Heather Tompkins
- The Claremont Colleges, Adam Rosenkranz
- College of William and Mary, Cathy Reed
CRL’s work is supported by a recent grant of $1.45 million from the Andrew W. Mellon Foundation, with the following main objectives:

- **Objective 1**: Expanding electronic access to critical source materials, particularly news, archives, journals, and dissertations and theses, for the CRL community.
- **Objective 2**: Supporting responsible, cooperative preservation of print and digital resources.

To enable its community to accelerate the transition from print to digital, CRL is taking action on three fronts:

1. Archiving critical print materials
2. Expanding digital access to primary sources
3. Promoting confidence in, and support for, digital preservation
Open Discussion

Please join us for a discussion with our presenters.

Press *6 to un-mute your phone to ask a question, or submit your comments to the online chat.
Contact Information

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- **Kevin Wilks**  Head of Access Services  
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- **Mary Wilke**  Member Liaison & Outreach Services Director  
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- **Don Dyer**  Membership & Communications Coordinator  
  [ddyer@crl.edu](mailto:ddyer@crl.edu)
Upcoming Webinars

CRL Webinars usually occur on Wednesdays from 1 to 2 p.m. Central Time

- **News**: July 13
- **Middle East/Islam**: August 10
- **Print and Digital Archiving**: September 21
- **CRL Collections and Services**: October 12
For More Information

- Fill out our follow-up survey at www.surveymonkey.com/s/CRL_Collections_and_Services_May_2011
- This presentation will be posted at www.crl.edu/events/7147 and on YouTube www.youtube.com/crldotedu
- Visit CRL Website www.crl.edu
- Sign up for CRL Connect: www.crl.edu/connect
- Find CRL on Facebook